

CONSUMER COMPLAINTS FORM Name of Person or Company making the complaint ID Number (in the case of an individual) or **Company Registration Number** (in the case of a Company) Type of Policy on which the complaint is being made Policy No or Claim No Name of Staff Member who handled your initial complaint Nature of the complaint Please describe the circumstances leading to your complaint and desired outcome in the space provided below. If you require additional space please continue on a blank sheet and attach it to this form.